

A photograph of three people from the waist down, standing against a dark grey background. On the left, a person in a dark blazer and striped shirt holds a smartphone. In the center, a person in a peach-colored blouse and blue jeans holds a smartphone. On the right, a person in a light blue denim shirt and dark pants holds a tablet. The 'acs' logo is in the top left, and a black banner with the text 'WE ARE WORKPLACE' is in the middle. A pink banner with a speech bubble icon and the text 'Communications' is in the bottom right.

*acs*

**WE ARE WORKPLACE**



Communications

# WE ARE WORKPLACE COMMUNICATIONS

Communications draw on our best-in-class consulting, solutions, services and implementation expertise to ensure we are able to operate efficiently in a new landscape. Our Communications products are designed and developed around your own unique business ensuring you get the right solution needed to guarantee effective communications across your workplace.

Our tailored approach simplifies client systems and delivers real business benefits.



## A tailored approach

A stress free customer service experience with a seamless delivery process.

Your Project Manager will be your personal point of contact from design to fruition.

They will drive the procurement process through our Partners, maintain the timeline and control your cost expectations.



## Integrated Technology

Our technical experts will work with you to check that the hardware and software you use in your workplace is fully integrated with your communications solutions.

## Training your team

Our Communications team will give your team the tools to utilise your solutions effectively.

## Staying relevant

Our Communications team will conduct a quarterly review to ensure your solution remains relevant.

# BUSINESS GRADE INTERNET

We connect your offices to each other and to the world.

Business grade internet is faster, more secure and more robust than standard domestic internet. It often provides internet access for multiple end users and is specially designed to maintain its speed during peak usage times compared to the consumer internet.

Our customers benefit from managed internet access up to **10GB**.



## A tailored approach

Connectivity is crucial to all businesses - that's why we invest time in ensuring all your requirements are gathered. Our team will then make the best possible recommendations based upon your locations, requirements and budget.



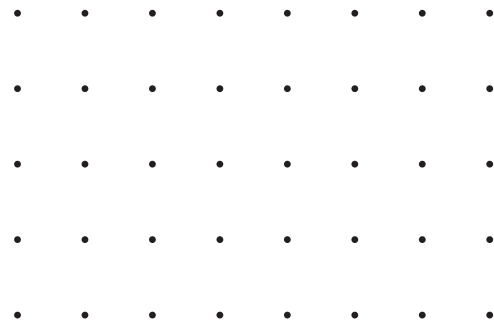


## A preferred provider

Our partnerships mean we can offer the best connectivity with security and resiliency at their core.

CityFibre

Authorised partner of



## Connect an office network

For businesses that operate on multiple sites, we offer solutions that connect your office networks seamlessly. These range from point-to-point services, SD-WAN, MPLS and VPLS to short haul and high capacity services.

### Benefits include:

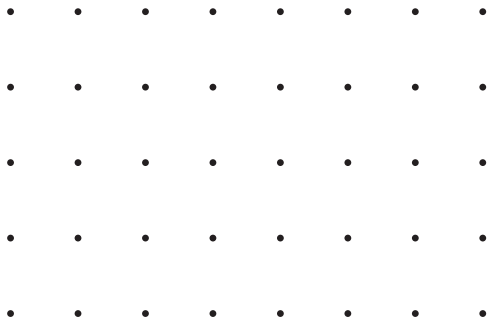
- reduced costs
- simplified and flexible administration
- consolidation of networks
- improved access to resources
- more flexible working for staff
- increased performance and security
- added resilience and disaster recovery options.

# HOSTED VOICE

The way you work is changing fast.

The workforce strives to collaborate, work remotely and improve efficiency.

Hosted telephone systems enable you to make, receive and manage calls easily using your workplace internet connections on any device including mobiles, tablets and computers.



## A preferred provider

We have excellent relationships with leading providers of unified technology whose hosted networks are built upon world-class platforms.



Authorised partner of

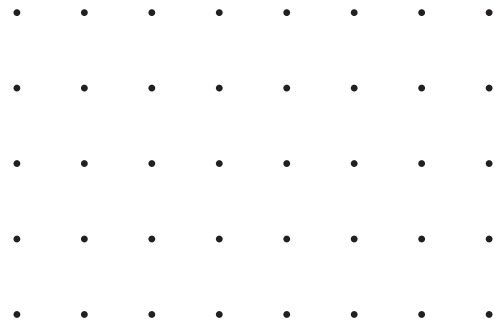




## It's time to make an informed choice

It's important that you understand all the technology that is available to you, but equally don't sign up to services you don't need or realistically won't use.

Our experienced ACS Communications team will give you clear, personalised advice so you can rest assured that you are making the right decisions for you and your business.



**Book a behaviour  
audit for your  
workplace phone  
system.**

**Call 0800 781 6717**



## Contact Centres

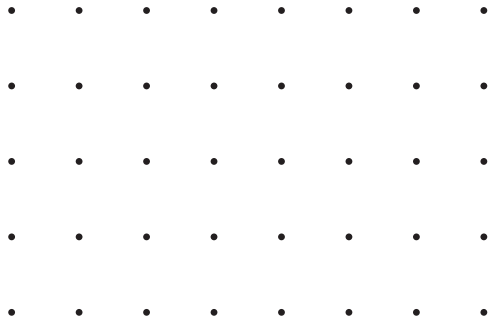
Our team will guide you in the advanced functionality requirements for an Omni-channel contact centre.

# MOBILE

A unified mobile solution built around your business.

Choose from plans and handsets tailored to your usage and workforce behaviour.

We'll negotiate the rate on your optimum network with our trusted Partners.



## A tailored approach

We will conduct an audit to understand how you are using your airtime, handsets and integrated business software.





## A preferred provider

We incorporate your coverage and tailored needs to ensure we offer you a unified mobile solution that will make a difference to your business.



## Get ready for 5G

Our Partners are at the forefront of driving choice in the mobile marketplace. In 2019 the need for the latest and greatest is going to explode with the introduction of 5G. Fundamentally, it will support the popular notion of a flexible workforce that can access business software anywhere from any device without limiting the functionality. It will drive content creation by the many not the few and we will see this change in behaviour affecting handset choice. One size will no longer fit all across handsets, plans and networks. We're poised for the advent of the fourth industrial revolution 'The Internet of Things'.

David Szeider  
Communications  
Sales Manager



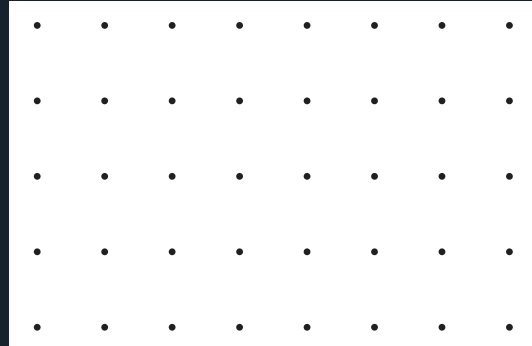
Book a behaviour  
audit for existing fleet  
usage.

Call 0800 781 6717

# VIDEO CONFERENCING

High definition, reliable and crisp sound.

Video conferencing is an effective way of reducing travel time and expenses as it allows its users to simulate a professional meeting room setting and atmosphere.



## A tailored approach

Our team will help you customise the software's appearance to fit your brand, adjust security settings to meet the compliance needs of your customers, plus a whole lot more.

## TESTIMONIAL

Our team at Dodson and Horrell have always been impressed with the ongoing Technology services delivered by ACS. When the decision was made to address our Telecoms systems it was a natural choice to extend the ACS relationship. We had an aging telephone system that was poorly representing our customer service capabilities. The Communications team quickly confirmed that we would need to evolve in preparation for the decommissioning of ISDN network in 2025.

The specialists at ACS analysed our existing set up and made the recommendation that we should adopt Cloud Voice. Taking advantage of their BT Partnership we have now installed a cutting edge solution with a substantial cost saving.

Everyone at Dodson and Horrell have been so pleased with ACS that we have retained them to provide Diverse Internet Links and improve our mobile phone solution with their Vodafone Partner. We look forward to seeing a dramatic improvement in efficiency, growth, and savings.

It's a testament to ACS that they take the time to understand our business processes and requirements. Time and time again they have gone above and beyond.

The impact this successful partnership has had on our business has been invaluable.

**Chris Corfield, CFO, Dodson and Horrell**



For more information  
call 0800 781 6717  
or visit [acs365.co.uk](http://acs365.co.uk)



#weareworkplace



Get in touch to discover how our service and solutions can evolve your workplace.

HEAD OFFICE

**N.**

NORTHAMPTON

ACS House  
Oxwich Close  
Brackmills  
Northampton  
NN4 7BH  
T 01604 704000  
E [info@acs365.co.uk](mailto:info@acs365.co.uk)

**L.**

LONDON

Number 20  
Little Britain  
Central  
London  
EC1A 7DH  
T 0203 7523320  
E [info@acs365.co.uk](mailto:info@acs365.co.uk)

