

case study

Harlington Upper School



Founded on three core principles, quality through opportunity, respect for all and know thyself, Harlington Upper School works to encourage life-long learning and achieve the highest possible levels of success.

Located in Bedfordshire, this high achieving school boasts specialist Science College status, with 150 staff and 1400 pupils aged between 13 and 18.

In a move to increase the speed of IT deployment and improve service delivery, Harlington Upper School chose to adopt a **pic** managed service solution from **acs**.

“acs’s Gold partner status with Microsoft and HP was key in our decision. They’ve proven they can deliver projects on time with minimal disruption and we have benefited from access to their experience and technical knowledge.”

Moira Boyle, Business Manager

To ensure a smooth transition of day-to-day operations, existing technical resources were transferred to **acs** by TUPE. An IT technician remained on-site on a full time basis to provide direct support to the school.

Following a comprehensive audit of the existing infrastructure, **acs** implemented a number of IT projects, such as building on a prior VMware installation and deploying thin clients.

Utilising the benefits of **pic**, **acs** continues to deliver pro-active support and managed anti-virus/anti-spam services, while holding ongoing consultations with teachers to drive IT strategies forward and develop a 3 year technology plan.

To learn more visit www.pic365.co.uk



industry and size

Education - 1400 pupils, 150 teachers

challenge

To provide first class pro-active IT support, while building systems for the future.

solution

Deploy **pic** to pro-actively monitor the network and automate daily tasks, while providing support and advice through highly trained technical engineers.

key services

- Audit, planning, design and installation
- PIC remote infrastructure monitoring
- Desktop support services
- Project management
- Pro-active security management
- VMware virtualisation
- TUPE transfer
- Thin client deployment

benefits

- Increased speed of project deployment
- Improved service levels & sickness cover
- Access to a wide technical skill base

acs & pic managed IT gives you an edge

acs house, oxwich close, brackmills, northampton, nn4 7bh call 01604 704000 fax 01604 704001 click www.pic365.co.uk